

DISCRIMINATION IS AGAINST THE LAW

Northeast Georgia Health System, Inc. (NGHS) complies with applicable State and Federal civil rights laws and does not discriminate on the basis of any legally protected class or characteristic, including race, color, national origin, age, disability, or sex.

NGHS:

- Provides free auxiliary aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact:

NGHS Medical Interpreter Department
Telephone Number: 770-219-1689

If you believe that NGHS has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

NGHS Patient Nondiscrimination Coordinator

743 Spring Street NE

Gainesville, GA 30501

Telephone Number: 770-219-1557, (TTY: 1-800-255-0135)

(VRS: 1-888-888-1116)

Fax: 770-219-1895, or Email: civilrightscoordinator@nghs.com.

You can also file a civil rights complaint with the U. S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Washington, D.C. 20201

Phone: 1-800-368-1019

TDD: 1-800-537-7697

Complaint forms are available at:

<http://www.hhs.gov/ocr/office/file/index.html>.